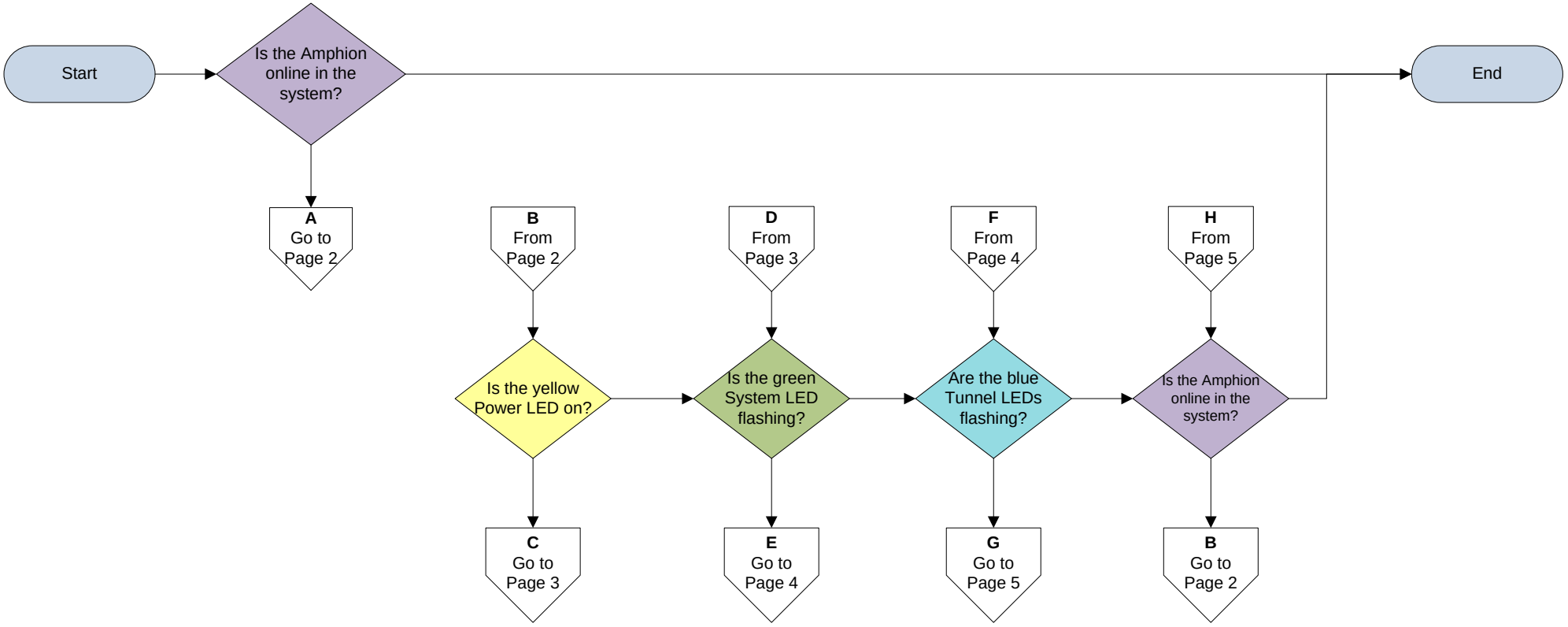
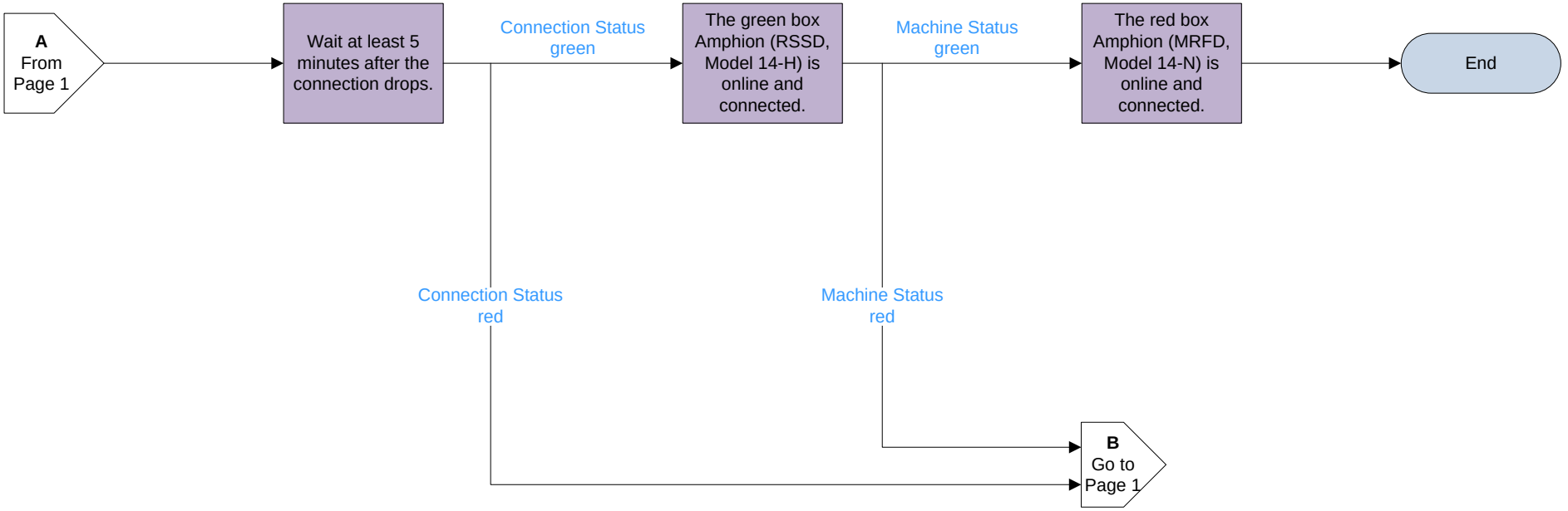
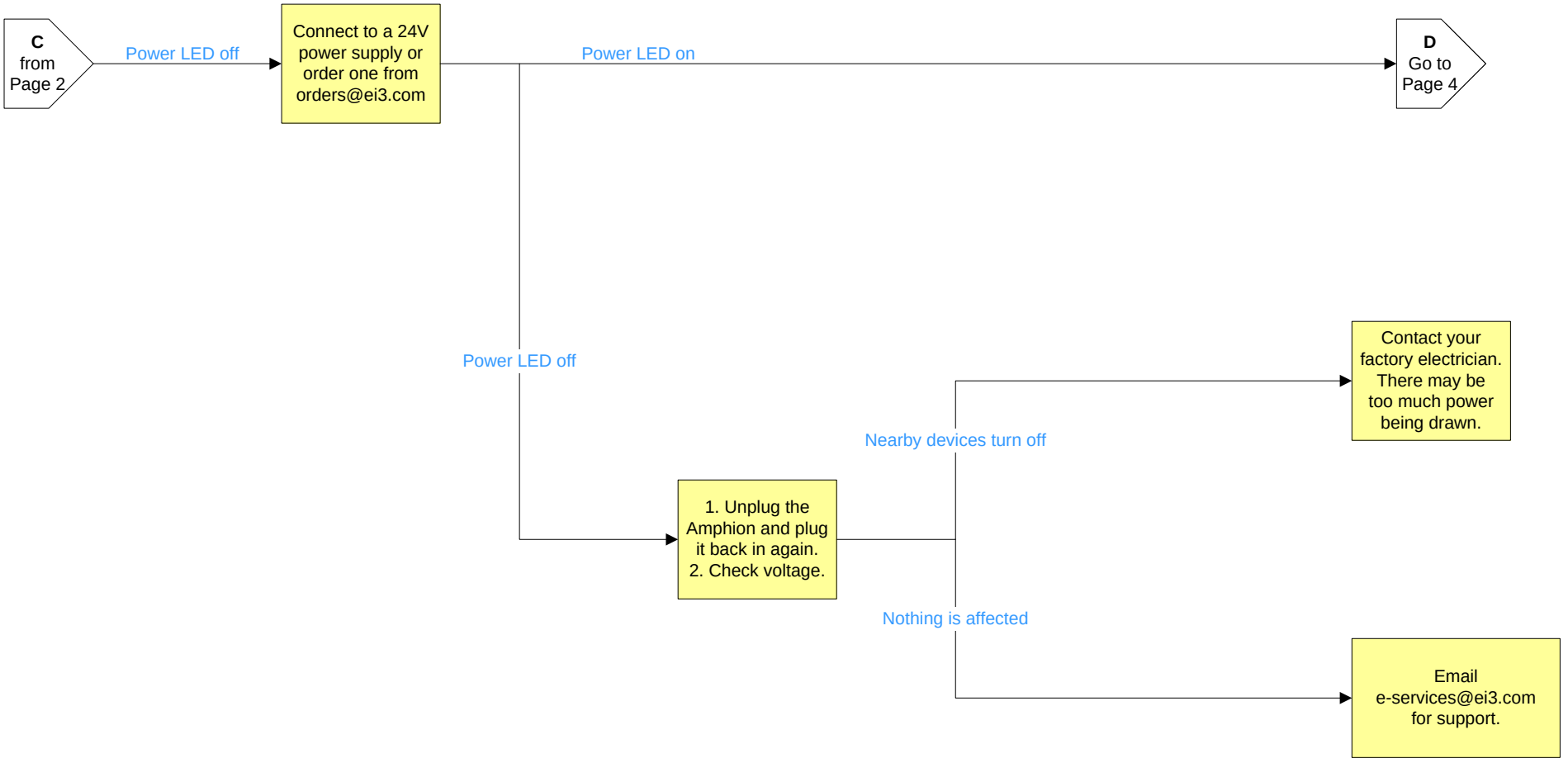
Amphion A14 Connection Troubleshooting Tree



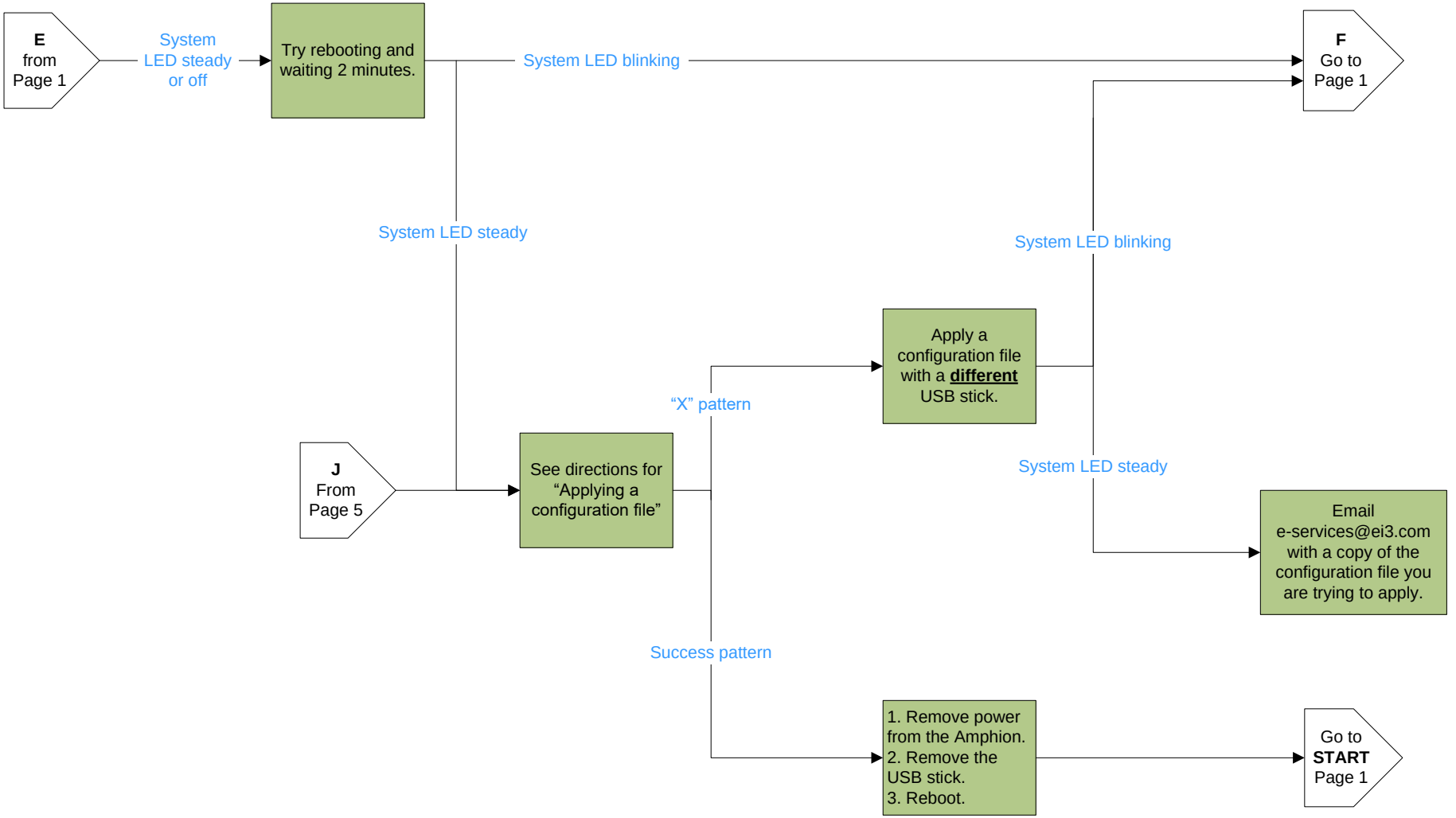
Amphion Offline in the system



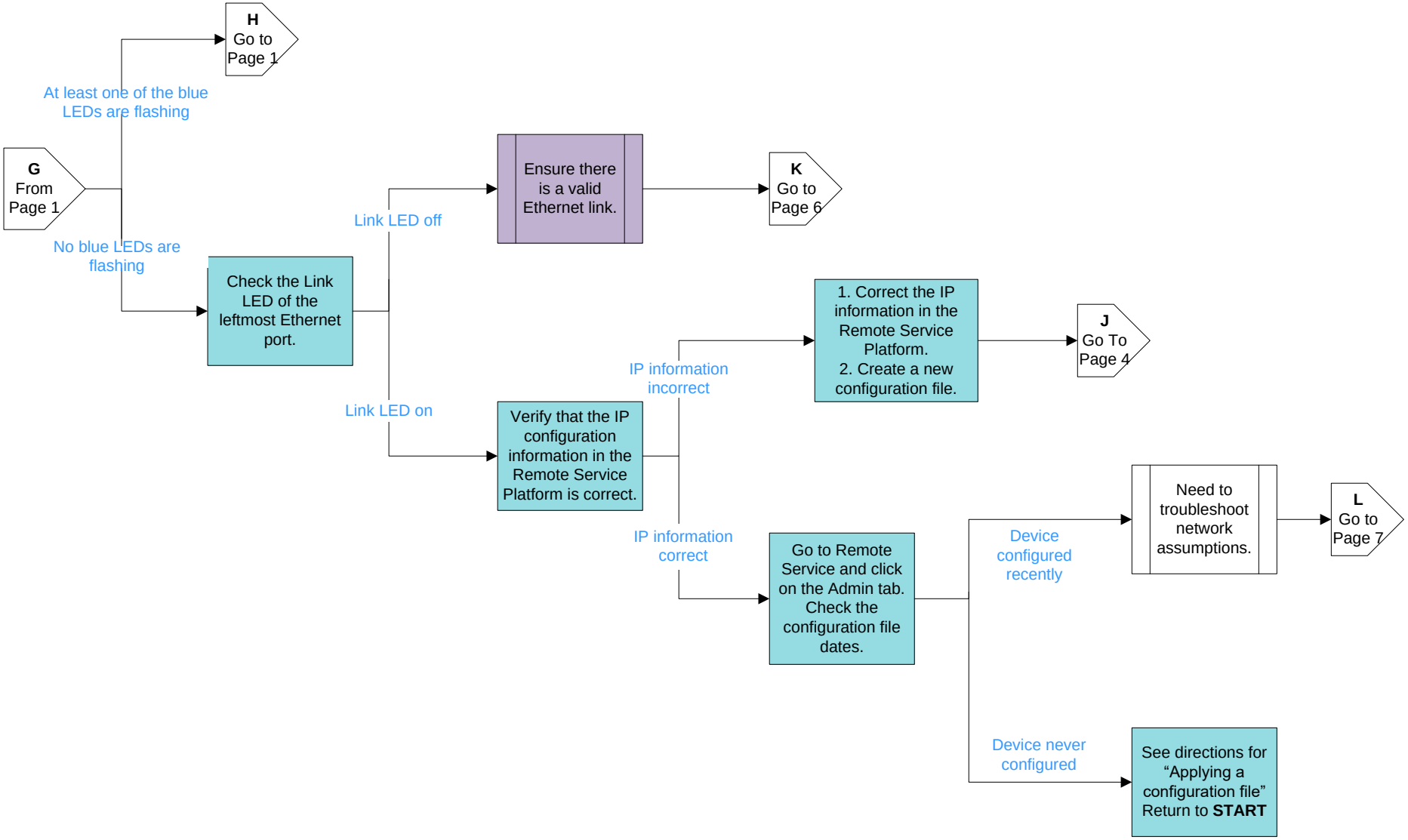
Yellow Power LED is off



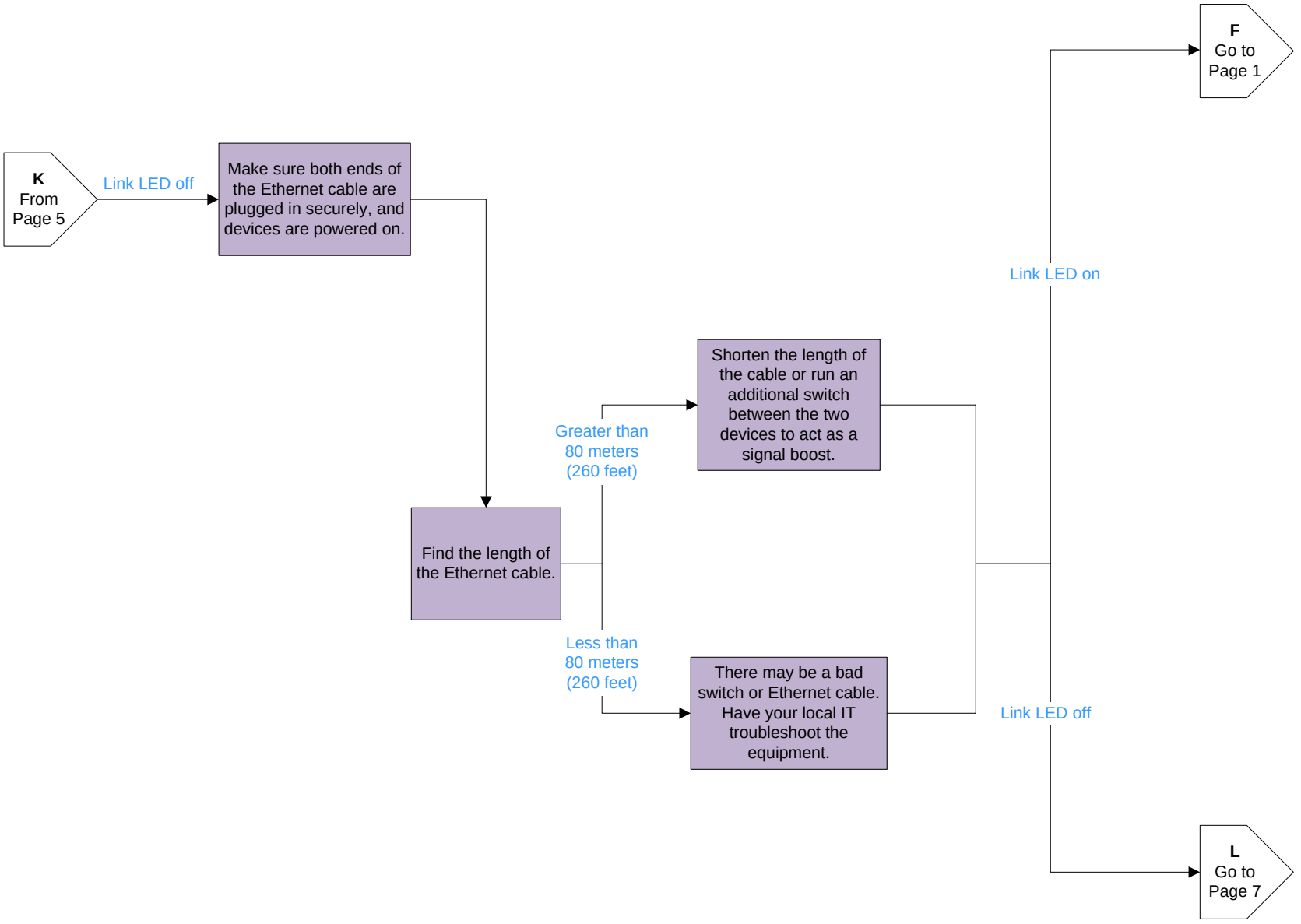
Green System LED Not Flashing



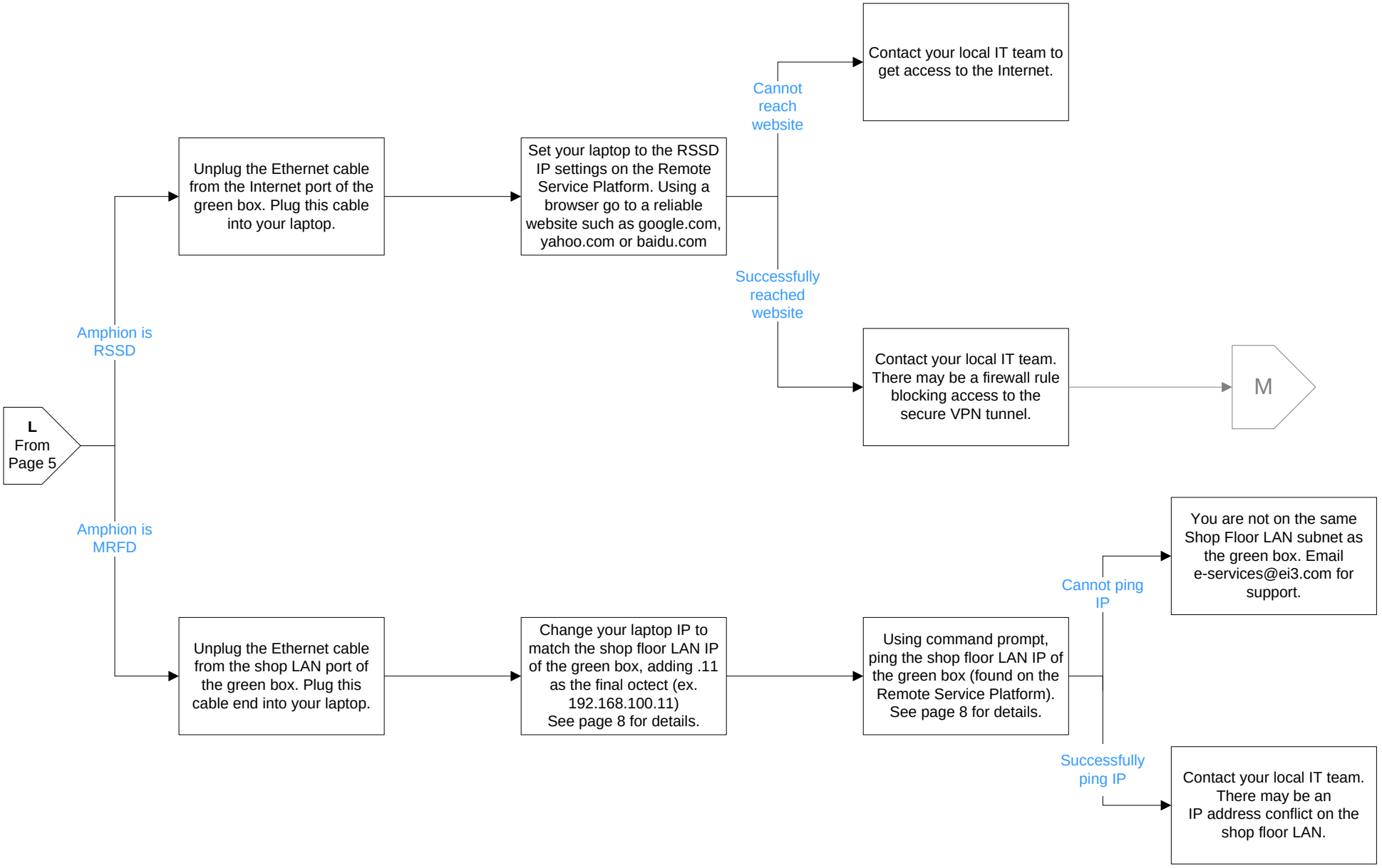
Blue Tunnel LED Not Flashing

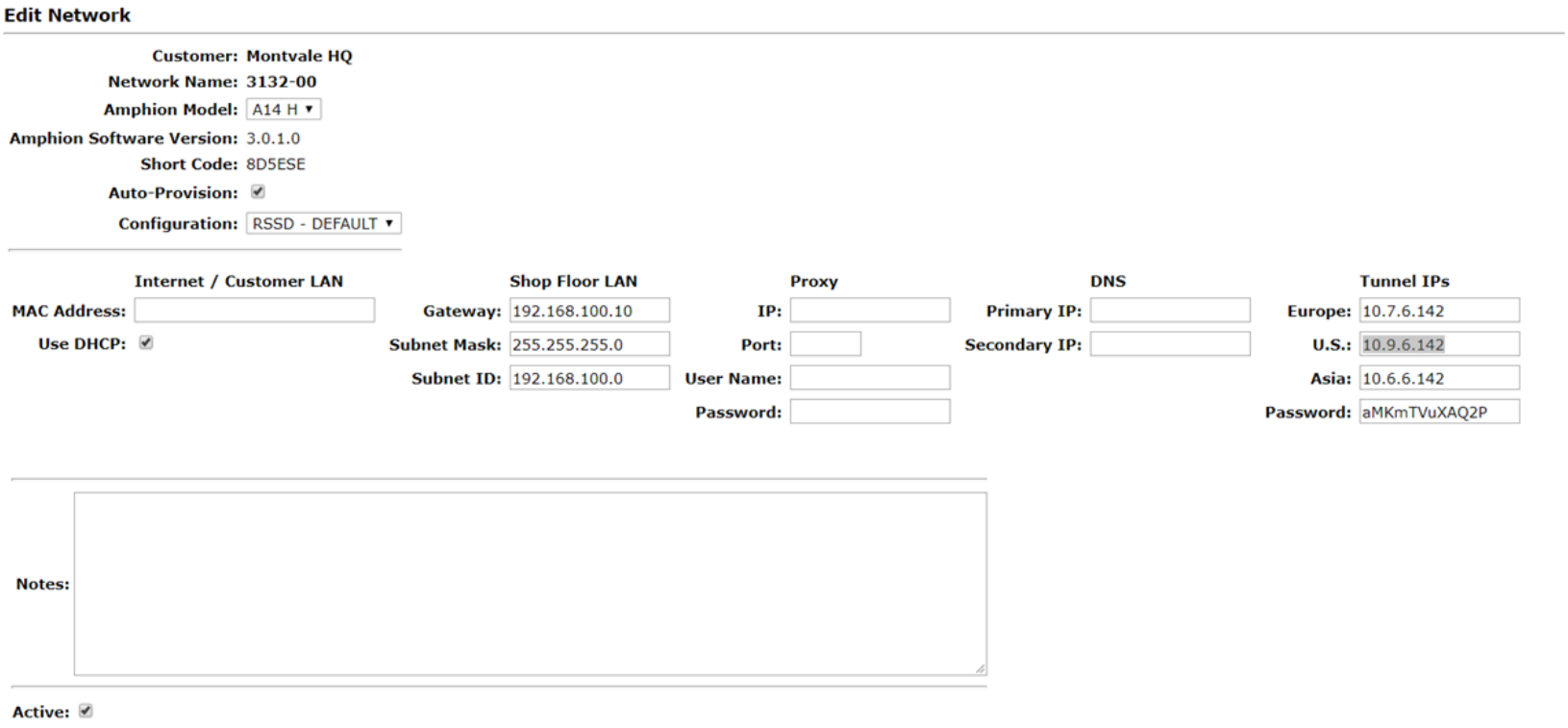


Link LED is off



Troubleshoot Network Assumptions



Finding your Shop Floor LAN IP Address

To find your shop floor LAN IP address:
Log in to the Remote Service Platform.
Go to **Admin > Networks**.
Search for the desired network, and click Edit (in the **Actions** column).
The shop floor LAN will be displayed